



NEWS RELEASE

Arval enhances Driver Solutions product

Arval UK, a leading vehicle leasing and fleet management company, has enhanced and re-launched its Driver Solutions product to provide improved levels of support and convenience to its customers and their drivers, and to ensure consistency across countries.

The Arval Driver Solutions product provides full driver support to Arval customers allowing them to focus on the more strategic elements of their business fleet. It includes the full range of driver related services from the vehicle order process, throughout the vehicle life and right through to the vehicle return. It includes the build of a secure driver website and numerous administrative tasks like driving licence checks and managing driver documentation.

Advanced product options also include payroll reporting, secure data transfer between the customers' HR systems and Arval's driver database and bespoke phone lines giving drivers easy access to a dedicated support team. By taking this solution, fleet managers can free up their time to focus on value adding activities like fleet policy development and reviewing fleet processes.

To enhance the service provided, Arval has simplified the structure of the package to make it easier for customers to select the right elements for their business based upon core driver solutions, fleet administration support and legacy fleet management. The product specification is also being adopted in other Arval countries to ensure consistency for Arval's International customers. Arval Driver Solutions now also includes tailored consultancy services and a service charter with clear KPI's to provide reassurance and peace of mind.

Robert Pieczka, Marketing & Insurance Director at Arval comments:

"Running a fleet of vehicles is a challenging activity with many stakeholders to satisfy and a wide range of business objectives to meet. This new Driver Solutions service can be a big help, removing some, or all, of the operational and administrative burden so that the fleet manager can focus on more strategic objectives."



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He adds, "Meeting the varying needs of drivers is essential to the success of a business and through Arval Driver Solutions we can leverage the skill and experience of our dedicated teams to do just that."

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Editor's Notes

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About Arval UK

Arval UK, part of the Arval Group, is a leader in the provision of vehicle funding and fleet management solutions. Owned by BNP Paribas, with substantial buying power, we have 40 years of industry experience and fund more than 100,000 cars and vans. Focused on service quality, Arval UK is a people-led company, with specialist teams dedicated to businesses from start-ups to FTSE 100 companies. Arval continues to invest significantly in technology to improve fleet efficiency and has a comprehensive range of products and services covering funding solutions including contract hire, vehicle maintenance, fuel management, accident management, breakdown recovery, short and medium term hire, insured lease vehicles, full outsourcing and consultancy services.

arval.co.uk

About Arval

Founded in 1989 and fully owned by BNP Paribas, Arval specialises in full service vehicle leasing. Arval offers its customers – professionals, SMEs and large international corporates – tailored solutions that optimise their employee's mobility and outsource the risks associated with fleet management. Expert advice and service quality, which are the foundations of Arval's customer promise, are delivered in 25 countries by over 4,000 employees, and in 14 other countries through a network of partners. Arval's total leased fleet adds up to more than 700,000 vehicles throughout the world. Within BNP Paribas, Arval belongs to the Retail Banking core activity.

arval.com

About BNP Paribas

BNP Paribas has a presence in 75 countries with more than 185,000 employees, including 145,000 in Europe. It ranks highly in its two core activities: Retail Banking & Services (comprised of Domestic

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Markets and International Financial Services) and Corporate & Institutional Banking. In Europe, the Group has four domestic markets (Belgium, France, Italy and Luxembourg) and BNP Paribas Personal Finance is the leader in consumer lending. BNP Paribas is rolling out its integrated retail banking model across Mediterranean basin countries, in Turkey, in Eastern Europe and a large network in the western part of the United States. In its Corporate & Institutional Banking and International Financial Services activities, BNP Paribas also enjoys top positions in Europe, a strong presence in the Americas and solid and fast-growing businesses in Asia-Pacific.

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